

A visual guide to help you with your journey.



BOARDING AND DURING TAKE OFF



- Welcome on board ready for your flight
- Check your boarding pass and go to your seat number. If you need help, ask the cabin crew.



- You might have to sit next to someone you don't know.
- You might be able to smell food cooking, or hear noises.



- Put your bag in the overhead locker, or under the seat in front of you.



- The cabin crew are here to help you and keep you safe.
- Pay attention to the cabin crew's safety demonstration.



- The safety card is in the seat pocket.
- Carefully read the safety card.
- Make sure you fasten your seat belt.



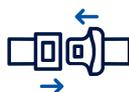
- Take-off will be noisy and shaky, and the noise of the engines might change throughout the flight.
- Your ears might feel strange.



- When the seatbelt sign turns off you can unfasten your seat belt and move around.



- It might be noisy and shaky during the flight and the seatbelt sign might come back on.

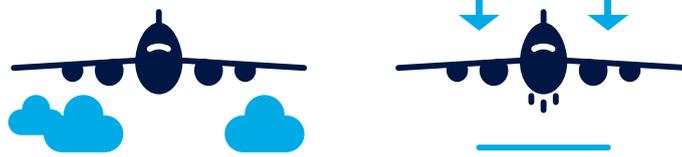


- If the seatbelt sign comes on, don't be scared, but sit down in your seat and fasten your seat belt. This is turbulence and is perfectly normal when flying.



- On some flights you can watch a film or a tv show, or listen to music.
- You can also use your laptop or iPad.

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DURING THE FLIGHT AND LANDING



- If you need help, you can ask the cabin crew or press the button near your seat.



- The cabin crew will offer you food and a drink. You might have to pay for this.



- The toilets are at the front or the back. They might be smaller than you are used to. You might have to wait in a queue if it's busy.



- The captain and crew will make announcements during the flight and tell you when you are going to land.



- Make sure you put your things away and fasten your seatbelt for landing.



- The cabin crew will walk through the cabin and make sure you are safe. They will also sit down during landing.



- Landing will be noisy and bumpy.
- Your ears might feel strange.



- When the seat belt sign turns off you can get your bag from the overhead locker.
- Make sure you have all your things, then you leave the aircraft.



- You can say goodbye to the crew and go into the airport.
- You might walk down some stairs or get on a bus. Sometimes you will walk through a tunnel into the airport.



- Follow the signs for Arrivals or Flight Connections.