



WELCOME TO THE LATEST EDITION OF THE BRITISH AIRWAYS NEWSLETTER

With Christmas around the corner, it's a time for reflection and remembering the highs and lows of the year. It's been a tough time for the travel industry, not least because of the destruction that Hurricane Sandy left in its wake, but we are looking forward to the festive season with renewed cheer. And we've plenty of exciting new routes and services to make Christmas just that bit sweeter.

Among them, we've route updates, an exciting new product on our Sydney route and increases in American Airlines routes. Look out for summer 2013 route changes in a forthcoming newsletter.

I trust you find this newsletter informative and helpful and I hope you have a great month. Thank you again for supporting British Airways and Merry Christmas to you all.

Jackie Clark

Jackie Clark,
Trade Sales Manager

BRITISH AIRWAYS LAUNCHES NEW DIRECT FLIGHT FROM LONDON HEATHROW TO SEOUL



The new Seoul (ICN) service begins on December 2, 2012 from London Heathrow Terminal 5. A four cabin Boeing 777, with the new First, Club World (business class), World Traveller Plus (premium economy) and World Traveller (economy) cabins, will serve the six flights a week to Seoul.

The in-flight meal service includes a three-course meal, including a Korean option, as well as a complimentary bar service.

The outbound flight to Seoul arrives at the beginning of the working day there and the flights have been timed in order to allow convenient connections to British Airways' extensive domestic and European short haul network to and from Heathrow.

FLIGHT NUMBER	FROM	TO	DEP TIME LOCAL	ARR TIME LOCAL	DAYS OF THE WEEK FLIGHT OPERATES
BA017	Heathrow Terminal 5	Seoul Incheon	13:00	08:55*	Mon, Tues, Thurs, Fri, Sat, Sun
BA018	Seoul Incheon	Heathrow Terminal 5	10:45	14:00	Mon, Tues, Thurs, Fri, Sat, Sun

* Indicates flight arrives the next day

AMERICAN AIRLINES ANNOUNCES NEW NON-STOP SERVICE BETWEEN DUBLIN (DUB) AND NEW YORK (JFK)



The new service will start on 12 June 2013, subject to government approval, and will be available for sale from 5 November, this year. With a departure time of 09:00 from Dublin it means that this new service will be the first flight leaving Ireland for New York (JFK) each day and will be available throughout the year. This will provide excellent onward connections, opening up the United States, Latin America and the Caribbean to our Irish customers.

Our Joint Business partner American Airlines has also announced the launch of new services to markets in Europe, Asia and Latin America, as well as an additional service from Dallas/Fort Worth and Chicago.

American Airlines will launch the following international services in 2013 and the flights have been available for sale from November 5, 2012.

- Dusseldorf, Germany – Chicago O'Hare
- Dallas/Fort Worth – Seoul, South Korea
- Dublin, Ireland – New York JFK
- Dallas/Fort Worth – Lima, Peru

NEW PRODUCT INVESTMENT FOR BRITISH AIRWAYS LONDON TO SYDNEY ROUTE

From 31 March 2013 British Airways flights between London Heathrow, Singapore and Sydney will move from London Heathrow's Terminal 3 to the airline's award-winning home in Terminal 5.

The London to Sydney route will be operated by British Airways' newest aircraft, the Boeing 777-300ER, offering the airline's latest on board cabin design in First, Club World (business class) – voted World's Best Business Class at the 2012 Business Traveller Awards, World Traveller Plus (premium economy) and World Traveller (economy).

The aircraft also offers the airline's newest inflight entertainment system, offering up to 50 per cent more movies and doubling the number of TV and music options.

British Airways' other Singapore service – BA011 from London and BA012 from Singapore– will continue to operate using a Boeing 747-400 aircraft.



WINTER 2012: DUB AND TBS FREQUENCY CHANGES

The following frequency changes are being made to British Airways services from Heathrow to Dublin and Tbilisi for travel from 2 January 2013: LHR-DUB increases by four per week LHR-TBS decreases by four per week, with the LHR-TBS-ALA (thrice weekly) services remaining.

FLIGHT NUMBER	ROUTING	TIMINGS	DAYS OF WEEK
BA159	LHR-TBS	19:00/03:55*	Tue, Thu, Sun
BA159	TBS-ALA	05:10/10:45	Mon, Wed, Fri
BA158	ALA-TBS	12:15/14:20	Mon, Wed, Fri
BA158	TBS-LHR	15:30/17:10	Mon, Wed, Fri
BA842	LHR-DUB	19:05/20:20	Mon, Wed, Fri, Sat
BA827	DUB-LHR	08:20/09:35	Thu, Sat
BA827	DUB-LHR	09:50/11:05	Sun
BA827	DUB-LHR	07:20/08:35	Tue

*next day arrival

NEWSBITES

CANCELLATION OF LONDON GATWICK TO MANCHESTER SERVICE

British Airways is withdrawing its London Gatwick to Manchester service from next summer. The commercial decision to suspend the service will be effective from 31 March 2013. However, air links between Manchester and London will be retained, with up to 11 return flights a day to Heathrow.

PAID SEATING ON AA OPERATED FLIGHTS

British Airways customers booked on American Airlines operated flights, either on AA prime or BA*AA codeshares, may now book and pay for AA's Paid Seating via ba.com Manage My Booking (MMB). The option to book seats on AA operated flights will be displayed when the customer retrieves their booking on MMB. If the customer selects this option, they will automatically be linked through to AA.com where they will be able to choose seats and pay online. For eligible customers (Premium and Full Fare), the seat booking option will remain free of charge.

SELF SERVICE BAG TAGGING AT LONDON HEATHROW T3

Our customers are now able to use Self Service Bag Tag at London Heathrow Terminal 3. This excellent option allows customers to print and attach bag tags at a self-service kiosk. The customer then drops their bag at a bag drop desk. As well as easing congestion on the airport concourse, it adds extra speed, efficiency and convenience to your British Airways travel.