

Name correction policy

As a general policy name changes are not permitted on bmi.

In exceptional circumstances changes of up to three letters in a name and passport/marriage changes are permitted via the call centres for a fee.

Name change up to 3 letters:

Requests for name changes up to 3 letters/characters for travel on a BD operated flight (236 ticketed booking) should be made via the call centre. The administration fee is:

UK/IE call centre: £45/€50

North America call centre: \$60

Passport/marriage name change:

Requests for name changes after marriage/divorce to match a passport may be made via the call centre for travel on a BD operated flight (236 ticketed booking) however supporting evidence must be provided with all requests. The administration fee is £45.