

Unaccompanied children (UMNR)

bmi is pleased to provide an UMNR service for children aged 5 to 11 years. This policy applies to bmi operated flights with a BD prime flight code and number.

Supervision fee

In addition to the airfare, there are two applicable supervision tariffs for bmi flights per direction of travel:

- Flights within UK and Europe): £35/€40 (bmi Regional only)
- Flights to/from Russia/CIS, Middle East, Africa and Saudi Arabia: £70/€80

Booking UMNRs

- SSR UMNR must always be entered at the time of booking, including information of EOD (Escort on departure) and EOA (Escort on Arrival)
- Where more than one UMNR is travelling on the same flights under the same booking reference, each subsequent UMNR on this reference will be charged at £10/€7 per UMNR per direction
- Young adults between 12 and 15 years are regarded as Young Passengers (YPs). The UMNR service for these passengers carries the same supervision fee.

The UMNR service must be requested and paid for in full at the time of booking. This service cannot be booked online and must be reserved via bmi reservations.

At least 24 hours notice prior to travel is required. Requests within 24 hours are only accepted on a discretionary basis by bmi reservations.

Itinerary exclusions

UMNRs are not permitted on any itineraries which involve:

- A night-stop
- A transfer/stopover exceeding four hours
- A transfer/connection between airports within the same city
- Standby basis
- Connecting itineraries booked on separate tickets.

Not all carriers we interline with allow connecting UMNRs for travel and customers must ensure the onward carrier will accept the UMNR for travel and that all applicable fees have been paid prior to travel.

Information required

To plan the child's journey, the following information is required:

- Age and date of birth of the UMNR

- Languages spoken, if not English
- Any allergies or special needs
- Full name, address and contact telephone number of the parent or guardian taking the child to the airport of departure. This person must remain at the airport until the flight has departed
- Full name, address and contact number of the parent or guardian meeting the child at the airport of arrival
- The person collecting the UNMR must provide formal identification
- UNMR must NOT be issued on separate tickets, they must be booked on through tickets if they are connecting.

When booking the flights for the child, check that all documentation has been completed, including visas, vaccinations, passport and flight insurance.

The child must be escorted to check-in at least 60 minutes prior to departure for European flights and 90 minutes prior for midhaul flights. bmi staff must have the fully completed UNMR travel documents before accepting the child.

Unaccompanied children (UMNR) help guide

UMNR forms must be completed for each direction of a journey, including all interline details for transferring to onward flights.

The forms are to be completed in full by a parent or guardian, prior to handing over custody of the child to bmi. The information includes:

- Child's full name
- Age
- Sex of child
- Languages spoken
- Any allergies or special needs
- Flight Details
- Whether child is a first time flyer
- Full details of departure and arrival escorts.