










BRITISH AIRWAYS ENVIRONMENTAL POLICY

British Airways is a full-service global airline, flying customers to where they need to be for more than 100 years. As the UK's flag carrier, we connect Britain with the world and the world with Britain, operating one of the most extensive international scheduled airline route networks together with our joint business, codeshare and franchise partners.

British Airways flies to more than 200 destinations in more than 74 countries, operating more than 250 aircraft.

We know that flying comes with an environmental cost and now, more than ever, we need to take greater action to tackle the impact it has on our planet. That's why at British Airways we're on our most important journey yet. We launched BA Better World in September 2021, a commitment to further invest in and put positive projects at our heart. We're committed to reach carbon net zero by 2050 or sooner and have a clear roadmap to get us there.

The environmental objectives set out in our sustainability strategy are to:

- take urgent action towards net zero by reducing CO₂ emissions and improving carbon efficiency, with a goal to be net zero by 2050 or sooner 
- engage our customers and suppliers in action to tackle climate impact 
- ensure Sustainable Aviation Fuel (SAF) accounts for 10% of our total annual fuel consumption by 2030 
- improve management of environmental compliance through the implementation of a certified Environmental Management System for Global Flight Operations, Corporate Activities for all UK Corporate Facilities and Maintenance, Repair and Overhaul at all UK maintenance facilities 
- contribute to the IAG group target of a 10% reduction in noise per flight between 2020-2025 
- engage our people on all aspects of sustainability including building awareness and competency among our workforce of the impacts of aviation on the environment and our actions to address this in BA Better World 
- monitor and manage our water consumption across our business 
- procure and use resources respectfully by applying circular economy principles to minimise waste generation, increase re-use and recycling, reduce disposal to incineration and landfill and adopt a zero-based approach to single-use plastics 
- meet our commitments to actively work to help to prevent wildlife trafficking as a signatory to the Buckingham Palace Declaration 



In accordance with our business values, each business area is responsible for managing environmental risks, opportunities and compliance obligations related to activities, products and services for which they are accountable.

All colleagues, subsidiaries and third parties working on our behalf have a responsibility to protect the environment and must adhere to our company policies and procedures and report environmental occurrences.

We are also committed to:

- complying with all applicable environmental laws, rules, regulations, and other compliance obligations
- preventing and minimising pollution and protecting the natural environment
- continually improving our environmental management system and overall environmental performance

British Airways' environmental performance is monitored and reported in the International Airlines Group Annual Report and Accounts and published in the BA Sustainability Report. Data is independently audited and verified by third party providers.

A handwritten signature in blue ink, appearing to read 'Sean Doyle', is positioned above the printed name and title.

Sean Doyle

Chief Executive Officer

July 2023