British Airways Engineering uses new technology to improve efficiency.

To ensure that our business remains modern, capable and competitive, we have invested heavily in new technology. This helps us to work more efficiently and effectively, enabling us to improve how we manage aircraft, components and resources.

We have looked into how we can improve the way in which our systems communicate with one another. This has delivered huge benefits for us.

Making sure our systems are integrated has put us at the cutting edge of the technology we are using. Our e-Tech log data is visible to engineers on the ground, and data from the AHM and Airman systems can be automatically fed into our SAP system.

Mobility is important to us. To help us run our operation more effectively, iPhones and iPads are now in use in the working environment.

The following applications can be viewed on the devices:

- Aircraft manuals
- Read and sign
- Engineering procedures
- Material availability
- Action tasks
- Declare serviceable
- Fit/remove components

By actively exploiting new technology and new ways of working, we can deliver a better service to British Airways and to our customers.