

Guidelines for British Airways-125 ticketed customers whose BA flight is **CANCELLED**

Affected Flights	Any British Airways service operating to/from: LHR - London Heathrow LGW - Gatwick
Tickets issued by	Any tickets issued prior to BA flight cancellation OR as specified under the 'Rebooking onto Other Carriers' guidelines
Ticket Travel Dates	Up to 29OCT22 OR as per rebooking travel period specified under the 'Rebooking onto Other Carriers' guidelines
New Travel Dates	Up to and including 29OCT22 OR as per rebooking travel period specified under 'Rebooking onto Other Carriers' guidelines
Rebooking Allowance onto British Airways	Yes - as per standard customer guidelines
Origin/Destination/Stopover changes	Can reroute to an alternative gateway within 300 miles* radius of the original point of origin or destination
Rebooking Allowance onto other carriers	Guidelines available for BA-125 ticketed customers to involuntary rebook onto other carriers when there is NO alternative on BA Note: The list of available airlines will be updated as and when we receive a new agreement. Do not book any other carrier outside of these agreements unless allowed in the fare rules of the original ticket.
Refunds Allowed	Yes – as per standard customer guidelines
Endorsement on new ticket	Must include INVOL at the beginning of Endorsement Line
Important Information	<ol style="list-style-type: none"> 1. BA flights should always be given as the first option. 2. Return/Onward sectors on BA may be rebooked under these guidelines. 3. Terms and conditions from original ticket apply for any voluntary changes. 4. Do not rebook onto any other carrier unless stated in these guidelines or in the standard Conditions of Carriage. 5. Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user. 6. BA reserves the right to withdraw guidelines at any time.