

FOR CANCELLED BA FLIGHTS ON BA-125 TICKET STOCK USE THE FOLLOWING REBOOKING OPTIONS ONTO OTHER CARRIERS:

If unable to rebook on any BA marketed flights, you may rebook onto other carriers following these guidelines and do not need approval from BA Trade Support unless stated otherwise. Applicable to ticketed bookings only.

All rebooking conditions must be adhered to, failure to comply will result in ADM.

1. Choose which carrier to book from the 2-letter code in the left-hand column.
2. The new flight **must be marketed and operated by the new carrier** on the approved list. Must **NOT rebook on codeshare** flights operated by another airline.
3. Check which routes are allowed for rebook. If 'Any Route', then may rebook any routing with same point or origin and destination as original. Note: must advise customer to check for any transit visa and/or Covid travel restrictions requirements.
4. Only rebook flights within the period indicated. If 'Anytime', then rebook closest available to original travel date
5. Only rebook classes displayed or if none then can be lowest in the same cabin.
6. If no equivalent cabin, then can rebook into a lower cabin but we cannot state if a refund is due as the ticket will need recalculating **post-travel**.
7. Must **add OS YY INVOL RRT DUE BA CANX AS PER BA/YY AGREEMENT** when booking the other carrier's flight (YY = 2 letter code of the airline).
8. Must **add OS YY PSGR or Agent Telephone Number** (YY = 2 letter code of the airline).
9. Must **add INVOL in Endorsement** line of new ticket.
10. Must not upgrade any customer into a higher cabin, this will be classed as a voluntary change and must follow fare rules, including any additional collection.
11. Any 'Mandatory Items' must be added when rebooking flight/s.
12. If airline is not displayed on this list, then you cannot involuntary rebook unless allowed in the fare rules of the original ticket.

Airline	Routes Allowed	Ticket Issued by Date	Ticket Travel Dates	Rebooking Travel Period	Rebooking Classes	Mandatory Items
IAG and JB Partners						
IB	Refer to Standard Customer Guidelines					1) OS IB INVOL RRT BA CANX AS PER BA/IB AGREEMENT 2) OS IB PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
AA	Refer to Standard Customer Guidelines					1) OS AA INVOL RRT BA CANX AS PER BA/AA AGREEMENT 2) OS AA PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
AY	Refer to Standard Customer Guidelines					1) OS AY INVOL RRT BA CANX AS PER BA/AY AGREEMENT 2) OS AY PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
JL	Refer to Standard Customer Guidelines					1) OS JL INVOL RRT BA CANX AS PER BA/JL AGREEMENT 2) OS JL PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
QR	Passengers can be rerouted via Doha so long as BOTH the arrival and departure countries of the Qatar operated sector(s) are included in the below list:	Prior to BA Flight Cancellation	29APR22-29OCT22	Up to and incl. 29OCT22	Lowest class available in same cabin	1) OS QR INVOL RRT BA CANX AS PER BA/QR AGREEMENT 2) OS QR PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
UK, Gibraltar, Jersey, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain, Sweden, Switzerland, Bahrain, Iran, Iraq, Kuwait, Oman, Qatar, Saudia Arabia, United Arab Emirates, Bangladesh, Cambodia, Hong Kong, India, Indonesia, Malaysia, Maledives, Myanmar, Nepal, Pakistan, Philippines, Singapore, Sri Lanka, Thailand, Vietnam, Australia, New Zealand, Angola, Botswana, Djibouti, Ethiopia, Kenya, Mauritius, Mozambique, Namibia, Seychelles, Somalia, South Africa, Sudan, Tanzania, Uganda, Zambia, Zimbabwe.						

Airline	Routes Allowed	Ticket Issued by Date	Ticket Travel Dates	Rebooking Travel Period	Rebooking Classes	Mandatory Items
Other oneworld Partners						
CX	LON(LHR)-HKG v.v. MAN-HKG v.v.	Prior to BA Flight Cancellation	Up to 30SEP22	Up to 30SEP22	Same class as original or lowest class available in the same cabin	1) OS CX INVOL RRT BA CANX AS PER BA/CX AGREEMENT 2) OS CX PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
All Other Carriers						
LH	Any LH European Transfer point through Germany	Prior to BA Flight Cancellation	Up to 29OCT22	Up to and incl. 29OCT22	TRADE REBOOKINGS NOT PERMITTED Please contact Trade Support to rebook and reissue	1) OS LH INVOL RRT BA CANX AS PER BA/LH AGREEMENT 2) OS LH PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
OS	Any OS European Transfer point through Austria	Prior to BA Flight Cancellation	Up to 29OCT22	Up to and incl. 29OCT22	TRADE REBOOKINGS NOT PERMITTED Please contact Trade Support to rebook and reissue	1) OS OS INVOL RRT BA CANX AS PER BA/OS AGREEMENT 2) OS OS PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
LX	Any LX European Transfer point through Switzerland	Prior to BA Flight Cancellation	Up to 29OCT22	Up to and incl. 29OCT22	TRADE REBOOKINGS NOT PERMITTED Please contact Trade Support to rebook and reissue	1) OS LX INVOL RRT BA CANX AS PER BA/LX AGREEMENT 2) OS LX PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
LY	LHR-TLV and v.v. (TLV-JNB, TLV-DXB and v.v. only to be used when all other options have been exhausted)	Prior to BA Flight Cancellation	Up to 31OCT22	Up to and incl. 31OCT22	Lowest class available in same cabin	1) OS LY INVOL RRT BA CANX AS PER BA/LY AGREEMENT 2) OS LY PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
SQ	LON-SIN v.v.	Prior to BA Flight Cancellation	28APR22-29OCT22	Up to 29OCT22	Economy Y/B/E/M/H/W/Q/N/V/K Trade bookings permitted	1) OS SQ INVOL RRT BA CANX AS PER BA/SQ AGREEMENT 2) OS SQ PSGR or AGY PHONE NUMBER 3) INVOL IN ENDORSEMENT ON NEW TICKET
9B	LNER operated sectors between QOK and ABZ/INV/LBA/NCL & ZXE, GWR operated sectors between QQP and PCW/USX	Prior to BA Flight Cancellation	open		LNER: J & C (Business), Y & B (Economy) GWR: J (Business), Y (Economy), Trade permitted - advise customer on how to obtain boarding pass	n/a