

Fare class realignment – removal of A/S/Q fare classes from Boston and Dubai routes

At 0001 GMT on 10th December British Airways will withdraw the following classes from use on the Boston and Dubai routes, impacting any connecting itinerary using the affected classes:

- A class used in the First Class Cabin
- S and Q class used in the World Traveller Cabin

Any bookings held in these classes will be rebooked into alternative classes by British Airways (A to F class; S to V class; Q to O class) on 10 December 2018.

All itineraries using these classes, including connecting journeys, will need to be ticketed by trade partners before 2359 GMT on 9th December 2018 to preserve the existing fare levels.

Who will do the rebooking into the new class?

British Airways will manage the rebooking process on 10th December 2018.

What happens if existing bookings in A, S and Q class are not ticketed after 2359 GMT on 9th December?

These bookings will be rebooked into the new class, where only those fare products associated with that class may be used to ticket the fare. To preserve the A, S or Q class fare, it is necessary to ticket before 2359 GMT on 9th December 2018.

What happens to existing codeshare bookings?

The marketing carrier will make arrangements to rebook.

What happens if I have a 'Fare at time of Booking' product booked into A, S or Q and the booking is not due for ticketing?

If the booking is a 'Fare at time of Booking' product, and is booked on or before 9th December, we will honour the stored TST in the fare, even though it will be booked in a different inventory. This only applies to 'Fare at Time of Booking' fares booked on or before 9th December. The fare guarantee ceases to apply if any changes are made to the booking.

What happens to seating and meal requests in rebooked bookings?

Its possible these may fall out of rebooked bookings, so agents should take a note of any such request and re-enter them from Tuesday 11 December.