

A C O V I D - S A F E
SANCTUARY

#OnlyatSani

P R O T O C O L

SANI
RESORT

KASSANDRA GREECE

A COVID-SAFE SANCTUARY



An all-tested environment



Boundless space inside and out,
with countless beach and al fresco dining options



A touchless, safe, world-class
#OnlyatSani guest journey



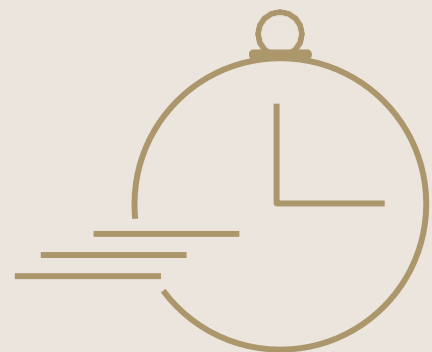
Foremost expert programme partnerships



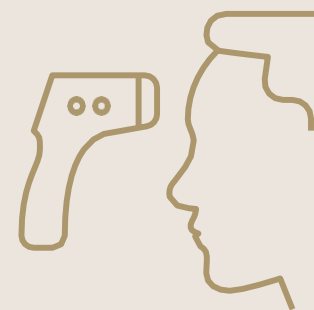
TESTING GUESTS & EMPLOYEES

All guests must be tested, either prior to arrival or upon entry to the resort

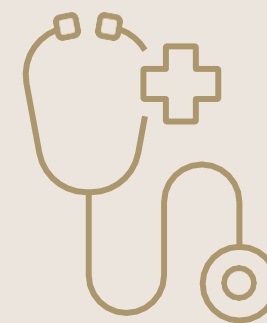
- Guests with a vaccination certificate (valid for nine months after full vaccination or without validity limit for travelers with a booster dose) are exempt from testing.
- Guests who hold a recovery certificate (valid for 180 days after its issue date), a negative PCR test performed within 72 hours before travel, or a negative Rapid Antigen test performed within 24 hours before travel, are exempt from testing.
- A complimentary Rapid Antigen test will be offered to all other guests, on site, upon arrival.
- Guests without the necessary tests or certificates will not be eligible for accommodation, for the safety of all our guests and staff. Children under 4 are not required to undergo testing.



Quick and easy
procedure at a
designated testing
area



Non-invasive, touchless
temperature measuring
devices at all resort
entry points



Doctor and dedicated
medical transfer
available 24/7 within
resort premises



Possibility to explore
insurance options at
time of booking

- All employees undergo regular Rapid Antigen Testing
- Full PCR testing available on-site, upon request

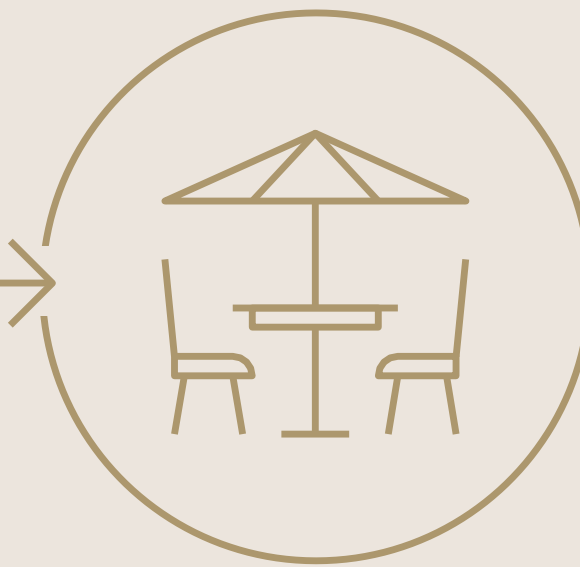
THE GREAT OUTDOORS



1,000 acres
of secluded nature
reserve



7 km of white sandy
beaches,
20 km of forest trails,
your own vast private
space



Endless al fresco dining
options in nature,
in your private garden
or served in your room

A TOUCHLESS & SAFE GUEST JOURNEY

throughout your holiday experience

ARRIVAL

Your journey begins
with arrival at the hotel
& your room



FOOD & BEVERAGE

Experience a vast choice of
al fresco restaurants & bars



SPORTS & ACTIVITIES

Measures at sports facilities
& activities available
at the resort



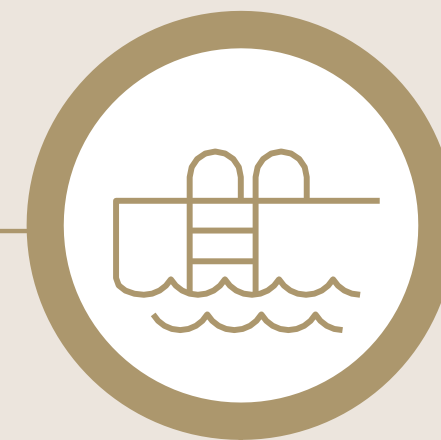
GUEST ROOMS

Safety & sanitisation
measures for all
rooms & suites



LEISURE

Deep cleaning of beaches,
pools, entertainment &
shopping areas, gyms,
spas and all public spaces



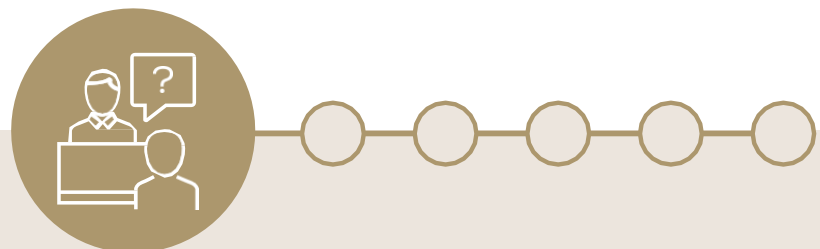
DEPARTURE

Advance checkout &
safety measures
during departure



GUEST ARRIVAL

Resort Entrance



Rapid Antigen testing and temperature checks



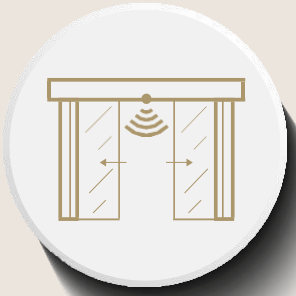
Transfer from airport, only guests of the same room permitted per car or minibus, thoroughly disinfected after each use



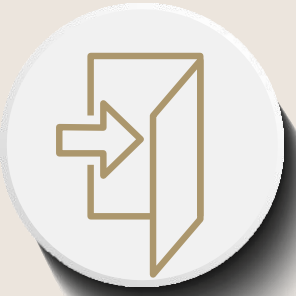
Guest luggage disinfected and handled with personal protective equipment (PPE)



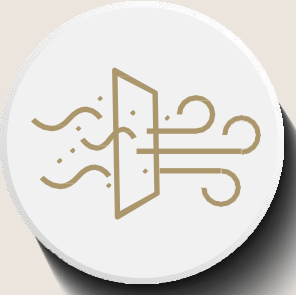
Doors opened automatically or by staff



Regular sanitisation of door handles, surfaces and buttons with Ecolab Oasis Premium 20 specialist disinfectant



Reduced points of access and limited designated entrances



Airy spaces, with fresh air circulating in all indoor spaces and common area

GUEST ARRIVAL

Reception



Intensive staff training on PPE use, frequent deep sanitisation and change of equipment, such as worn masks

Disinfection of all equipment such as room keys, POS and ATM machines

Hands-free sanitisation stations

Comfortable check-in procedures with safe distances & staff PPE

Visible safety signage

Reception Guidelines

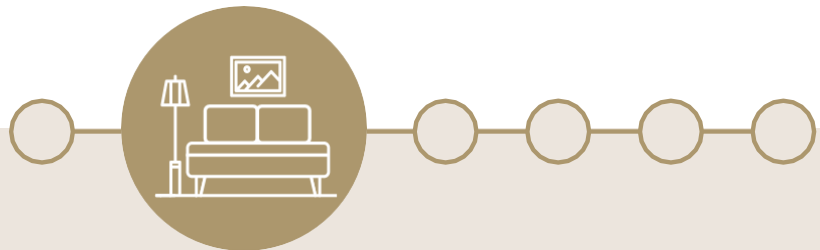
GUEST ROOMS

Safety & sanitisation measures for all rooms & suites



GUEST ROOMS

Safety & sanitisation measures for all rooms & suites



Guest room disinfection



Use of industry-leading cleaning and disinfecting protocols to clean guest rooms

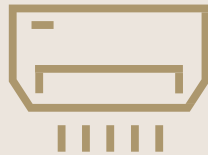
Each room is thoroughly cleaned and disinfected with a hospital-grade aerial surface disinfection machine upon every room change, as well as with Ecolab Oasis Premium 20 solution and ECOLAB-certified cleaning equipment

Deep cleaning of guest rooms and suites



Daily deep cleaning of rooms and suites - high contact areas such as door handles, switches, furniture, bathroom fittings and room accessories fully sanitised

Water testing and A/C cleaning and disinfection



Water and air quality testing carried out in rooms

Air ducts, filters and grills disinfected upon every room change

The usage of A/C within rooms at guests' discretion

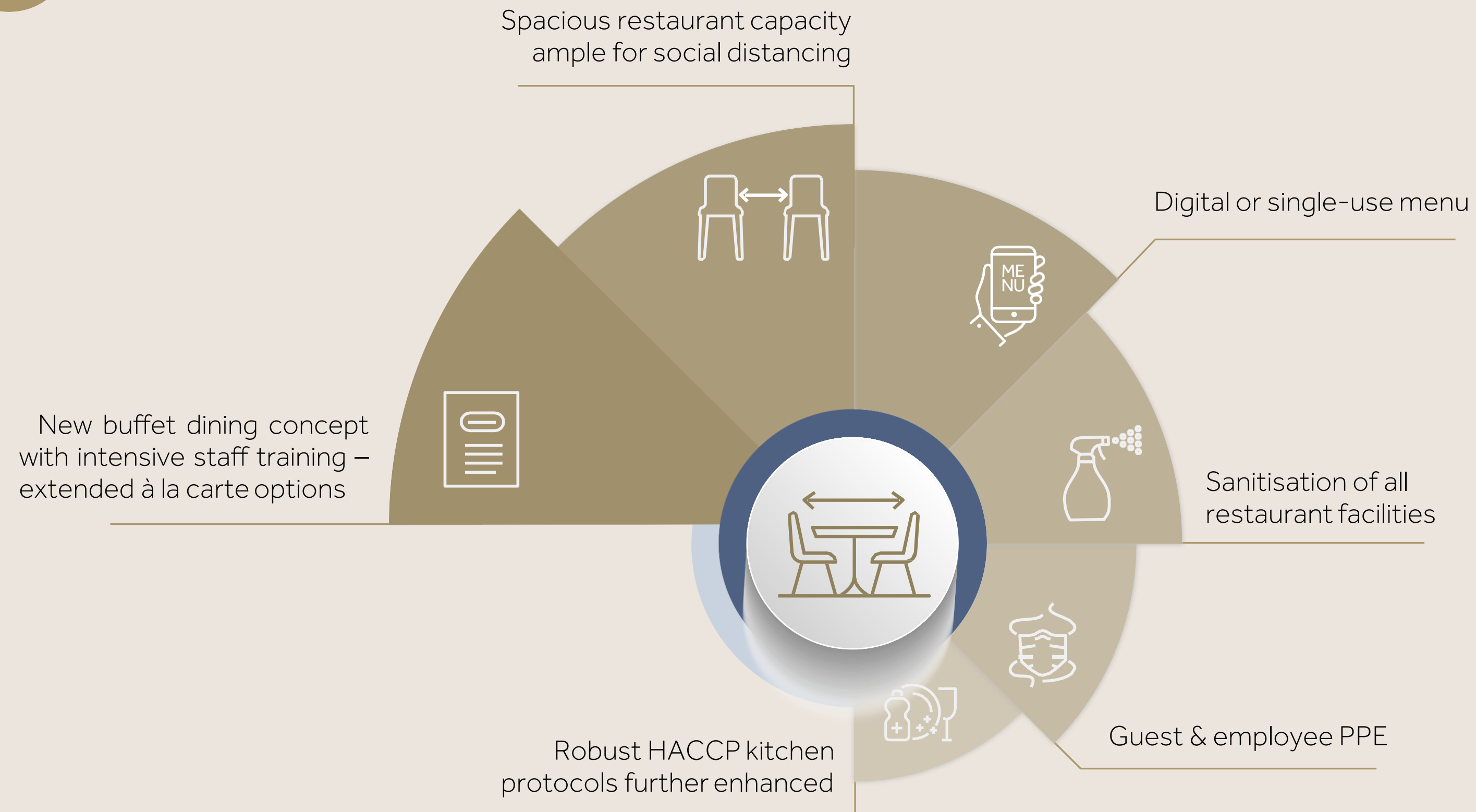
Personal safety kit



A PPE safety kit - including hand sanitisers, disinfectant wipes, masks and gloves - available in all guest rooms

FOOD & BEVERAGE

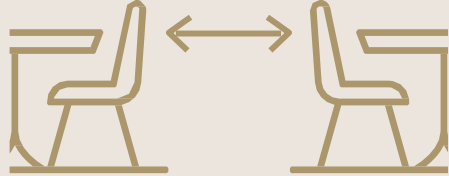
Experience a vast choice of al fresco restaurants & bars



FOOD & BEVERAGE

Safety & sanitisation measures for all restaurants & bars

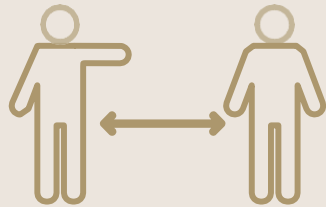
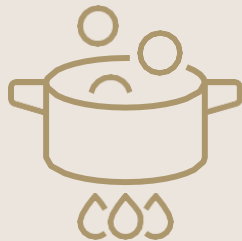


New buffets – extended à la carte menus	Spacious restaurant capacity	Menu	Sanitisation of all restaurant facilities		Guest & employee PPE
 New buffet dining concept and extended à la carte menus available All food served by staff wearing appropriate PPE	 Indoor seating reduced 2-metre space between tables ample for safe distancing Reservations recommended to facilitate safe spacing	 Single-use and digital menus available to minimise physical contact, via the Mobile App and QR Codes	Frequent disinfection of all high-touch surfaces after each reservation Guest hand sanitisation stations located in all venues and sanitisers and disinfectant wipes available for guests' personal items	Overnight restaurant deep disinfection with aerial surface disinfection machine POS machines and equipment sanitised between every use	 All employees wear masks and gloves for indoor serving Gloves and masks are changed regularly and staff receive intensive covid-safe PPE training Personal protective equipment (gloves and masks) is provided to all guests

FOOD & BEVERAGE

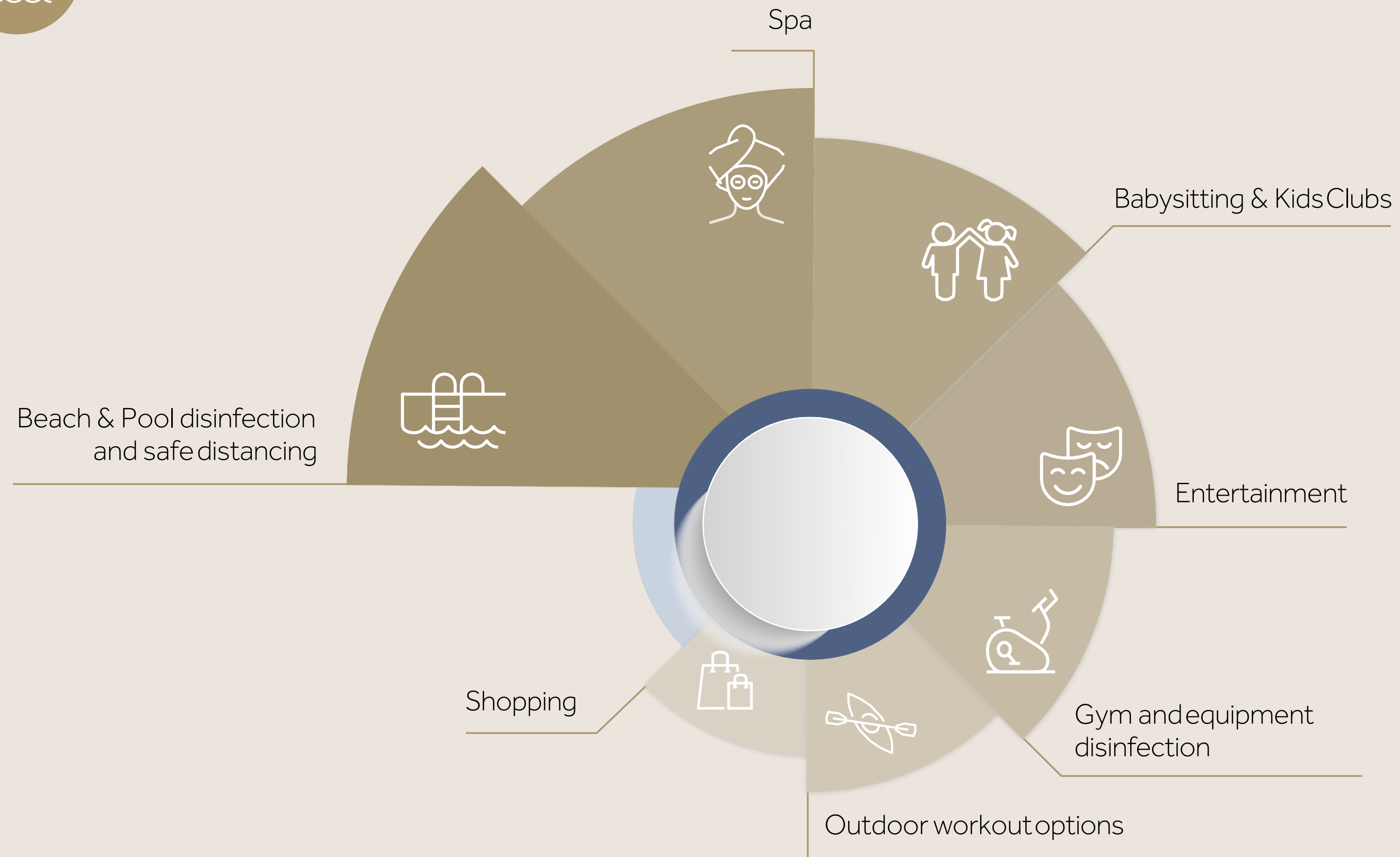
Robust kitchen protocols further enhanced



Limited contact	Cooked options	Ingredients	Sanitising products	Kitchen utensils
 Staff workstations are spaced out to limit face-to-face interactions and secure appropriate social distancing	 Menus adjusted to increase options of cooked food available instead of raw food	 Appropriate cleaning of all materials and ingredients used in kitchens	 Approved cleaning products and disinfectants used throughout kitchen areas	 Thorough sanitisation of all kitchen utensils

LEISURE

Measures taken to maintain safety in leisure areas



LEISURE

Measures taken to maintain safety in leisure areas



Beaches & pools



Safe distance of 4 metres
between sunbeds & lounge
chairs

Disinfection of sunbeds, pool
areas & equipment

Increased water quality
controls

Spa

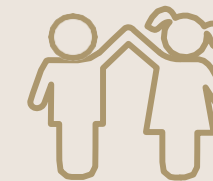


Operating at reduced capacity with
1 person per treatment cabin

Minimum 30-minute gaps between
sessions to allow deep cleaning and
sanitisation

Guests wear face masks during
treatments

Babysitting & Kids Clubs



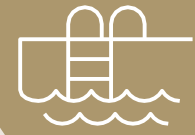
Babysitting services operating
with protective equipment and
sanitising protocol procedures

Monitored operation of
Creche, Kids & Teen Clubs with
the #OnlyatSaniProtocol
measures at designated
outdoor areas

Babewatch service available

LEISURE

Measures taken to maintain safety in leisure areas



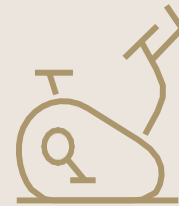
Entertainment



Live music entertainment available with PPE and physical distancing rules

The Garden Theatre, parties and events available with PPE

Gym



Pre-booking required to allow for physical distancing

Gym sanitisation after each use and daily deep disinfection with aerial surface disinfection machine

Sanitisation stations are available for all guests

Outdoor workout options



Alternative options for workout, such as outdoor wellness & fitness programmes - yoga, forest walks, jogging and more

Shopping



Maximum capacity according to available space of particular store

Queueing and appropriate social distancing measures applied

Daily cleaning and disinfection, with fitting rooms, clothing and other items sanitised after being used or worn

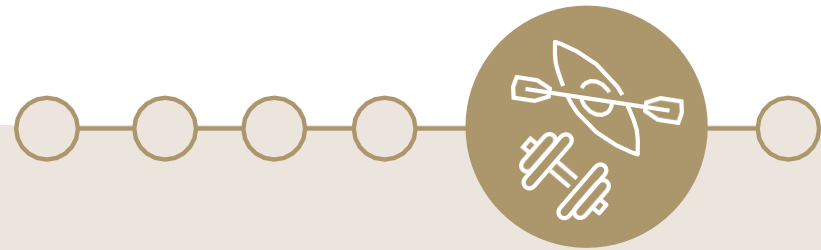
SPORTS & ACTIVITIES

Measures taken to maintain safety at sports facilities



SPORTS & ACTIVITIES

Measures taken to maintain safety at sports facilities



Rafa Nadal Tennis Centre



Tennis equipment
cleaned and sanitised
between sessions

Football Academy by Chelsea FCF



Reduced number
of participants

Physical contact
minimised

Adventure Park



Cleaning and sanitisation
of the facilities and
equipment between
sessions

Maximum 12 participants
per session

PPE used by instructors

Water Sports & Scuba Diving



Reduced number of
participants

Reservations are required

Equipment cleaned
and sanitised between
sessions

Bear Grylls Survival Academy



Cleaning and sanitisation
of the facilities and
equipment between
sessions

Limited participants
per session

PPE used by instructors

Biking



Reservations are required
for bike rentals

Cleaning and sanitisation
of all bikes and equipment
between rentals

PPE used by instructors

DEPARTURE

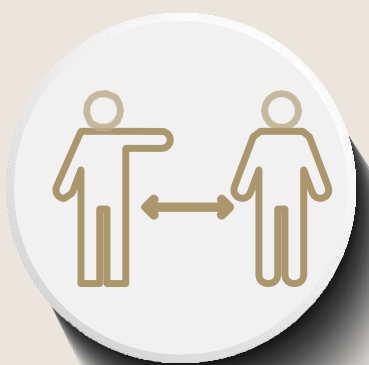
Measures taken to keep you safe at checkout



Checkout in advance -
Full PCR testing available on site,
upon request



Clearly displayed safety signage
for social distancing



Designated checkout
desk capacity

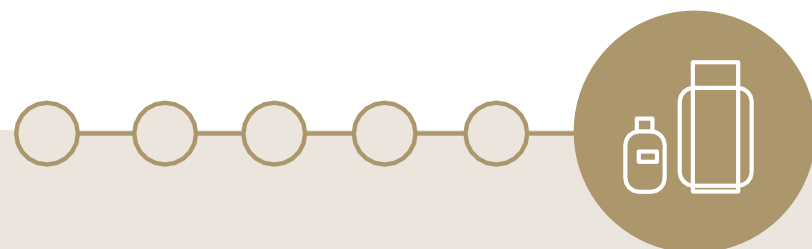


Sanitisation



DEPARTURE

Measures taken to keep you safe at checkout



Checkout in advance



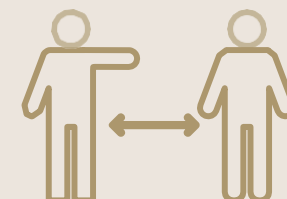
Advance checkout is available to guests - bills prepared without physical contact - Full PCR testing available on site, upon request

Designated checkout desk capacity



Designated checkout desk capacity to maintain social distancing in the event of overcrowding

Clearly displayed safety signage for social distancing



Guest distancing applied through clear signage for a safe departure

Sanitisation

Hands-free sanitisation stations with PPE - such as masks, gloves and disinfectant wipes - are located at reception for guest use

ADDITIONAL MEASURES

Disinfection of in-resort spaces	Disinfection of all surfaces	Compliance with Health Authorities' guidelines & additional protocol implementation	Stringent water testing	Elevator safety guidelines
 All indoor spaces thoroughly cleaned with a disinfectant using 1% Eco-Bac Classic from ECOLAB	 All surfaces thoroughly disinfected on a regular basis Metallic surfaces and items - such as door handles, keys and security locks- disinfected with 70% alcohol, where bleach not appropriate	 Compliance with WHO, Government Health Authorities and TUV Austria, with Covid Shield certification by independent third party body (TUV Austria)	 Testing of common area water samples on monthly basis by a professional partner to ensure strictest hygiene standards are maintained	 Max. 2 guests permitted in elevators or a family consisting of 2 adults and children Buttons inside and outside the elevators sanitised every 2 hours Hand sanitisers available outside elevators

OUR PARTNERS



As Greece's leading health service provider, Euroclinic provides comprehensive specialized care based on the highest international clinical standards. With highly qualified medical staff, Euroclinic is recognized among the top private healthcare groups in Europe and is certified by TUV Austria for its Quality Management Systems, flourishing research and specialty units. Euroclinic offers expert health services based on core values of personalization & genuine care.



TUV AUSTRIA Hellas provides independent third-party services in the form of technical audits, inspections, certifications and transfer of know-how in a large number of specialised sectors of economic activity. The Covid Shield Certificate verifies that an appropriate mechanism, adequate resources and suitable infrastructure are always in place, and adjusted to current epidemiological data and guidance, to prevent the spread of the coronavirus through reliable science.



Ecolab is the global leader in water, hygiene and energy technologies and services that protect people and vital resources. All disinfection & cleaning services to be completed with cleaning products and protocols that meet ECOLAB guidelines.

A COVID-SAFE
SANCTUARY

#OnlyatSani

PROTOCOL

SANI
RESORT

KASSANDRA GREECE