

London Heathrow flight connections

Terminal 3 to Terminal 5

Minimum connection time: Approx. 90 minutes



Welcome to Heathrow

On leaving the aircraft, follow this purple sign for Flight Connections.



Connections bus

Free dedicated Flight Connections buses will transfer you between terminals.



Boarding pass

If you need to pick up a boarding pass go to the British Airways desk to collect it. Staff will check it to ensure you're in the right place, that your hand baggage meets airline regulations, and that you have enough time to catch your onward flight.



If connecting to a UK domestic or Republic of Ireland flight

Security staff will check your passport and take your facial biometric picture. Please then go to the designated UK and Republic of Ireland lane before security.

Security screening

Normal rules for liquids in hand baggage apply. You may carry duty-free liquids provided they remain sealed with the receipt inside their Security Tamper Evident Bag.

Fast Track Security* is available to:



- Customers travelling in First, Club World or Club Europe
- Executive Club Gold and Silver Members (plus one guest)
- oneworld® Sapphire and Emerald members

* If you're connecting onto a UK or Republic of Ireland flight, please go to the designated UK and Republic of Ireland lane at flight connections before security.

If you're a non-UK resident and have goods to declare to HM Customs, please use the Customs telephone before Security control.

Lounges

The Galleries Club Lounges (Terminal 5A North/South and Terminal 5B) are available to:



- Customers travelling in First, Club World or Club Europe
- Executive Club Gold and Silver Members (plus one guest)
- oneworld Emerald and Sapphire members (plus one guest)

The Galleries First Lounge (Terminal 5A South) is available to:

- Customers travelling in First
- Executive Club Gold Members (plus one guest)
- oneworld Emerald members (plus one guest)

The Concorde Room (Terminal 5A South) offers exclusive access to First customers and Concorde Room cardholders.

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Departure

Gate information at Heathrow airport becomes available shortly before the flight opens. Please check the information screens at regular intervals and find out how long it will take you to get to the gate. If you use the [British Airways app](#) you will receive gate notifications directly on your mobile.

A, B or C gates?

Terminal 5 is made up of three buildings: Terminal 5A, Terminal 5B and Terminal 5C. Please check if your flight departs from the main terminal (A gates), B gates or C gates.

It takes approximately 20 minutes to get to B gates or C gates so please always **ensure your flight is displayed on the screens before leaving the main terminal**. Then follow the signs to the transit train or use the moving walkway that offers easy escalator or lift access. The journey time is the same for either option.



You need to **be at the gate no later than 20 minutes before the flight departs**. If we have your contact details, we will try to contact you when it is about to close but we can't delay the aircraft's departure to wait for late passengers.

Pre-boarding is available to:

- Families with infants (under 2 years)
- Customers requiring disability or mobility assistance

Priority Boarding is available to:

- Customers travelling in First, Club World or Club Europe
- Executive Club Gold, Silver and Bronze Members
- oneworld Emerald, Sapphire and Ruby members

Make sure you're at the boarding gate early enough to be able to board before other passengers.



Need help?

The British Airways Customer Service desks are located in Flight Connections before Security.