

# London Heathrow flight connections

## Terminal 3 to Terminal 5

Minimum connection time: Approx. 90 minutes



### Welcome to Heathrow

On leaving the aircraft, follow this purple sign for Flight Connections.



### Connections bus

Free dedicated Flight Connections buses will transfer you between terminals.



### Boarding pass

Collect any boarding passes you need at a kiosk, then follow the appropriate signs – either International or Domestic – for your flight. Staff will be happy to help with any queries you may have in the connections area.



### If connecting to a UK domestic or Republic of Ireland flight

You will need to present your passport at Passport Control. Then, Security will take a facial biometric picture before you go through Security screening.

### Security screening

Normal rules for liquids in hand baggage apply. You may carry duty-free liquids provided they remain sealed with the receipt inside their Security Tamper Evident Bag.

Fast Track Security\* is available to:



- Customers travelling in First, Club World or Club Europe
- Executive Club Gold and Silver Members (plus one guest)
- oneworld® Sapphire and Emerald members

\* If you're connecting onto a UK or Republic of Ireland flight, please go to the designated UK and Republic of Ireland lane at flight connections before Security.

If you're a non-UK resident and have goods to declare to HM Customs, please use the Customs telephone before Security control.

### Lounges

The Galleries Club Lounges (Terminal 5A North/South and Terminal 5B) are available to:



- Customers travelling in First, Club World or Club Europe
- Executive Club Gold and Silver Members (plus one guest)
- oneworld Emerald and Sapphire members (plus one guest)

The Galleries First Lounge (Terminal 5A South) is available to:

- Customers travelling in First
- Executive Club Gold Members (plus one guest)
- oneworld Emerald members (plus one guest)

The Concorde Room (Terminal 5A South) offers exclusive access to First customers and Concorde Room cardholders.



### Departures

Gate information at London Heathrow airport becomes available shortly before the flight opens. Please check the information screens at regular intervals and consider the time it takes to reach the gate. Download the free British Airways app to receive live updates and gate notifications on your mobile.

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### Need help?

The British Airways Customer Service desks are located in Flight Connections before Security.