

London Heathrow flight connections

Terminal 5 to Terminal 3

Minimum connection time: Approx. 90 minutes



Welcome to Heathrow

On leaving the aircraft, follow this purple sign for Flight Connections.



Connections bus

Free dedicated Flight Connections buses will transfer you between terminals.

Security screening

Normal rules for liquids in hand baggage apply. You may carry duty-free liquids provided they remain sealed with the receipt inside their Security Tamper Evident Bag.



Fast Track Security is available to:

- Customers travelling in First, Club World, Club Europe or Business UK
- Executive Club Gold and Silver Members (plus one guest)
- oneworld® Sapphire and Emerald members

If you're a non-UK resident and have goods to declare to HM Customs, please use the Customs telephone before Security control.



Boarding pass

If you need to pick up a boarding pass go to the British Airways desk to collect it.

Lounges

The Galleries Club Lounge (Zone F) is available to:



- Customers travelling in Club World or Club Europe
- Executive Club Gold and Silver Members plus one guest
- oneworld Emerald and Sapphire members plus one guest

The Galleries First Lounge (Zone F) is available to:

- Customers travelling in First
- Executive Club Gold Members (plus one guest)
- oneworld Emerald members (plus one guest)

Departure

Your next gate will be displayed on the screens when the flight opens. Priority boarding is available to families with small children and customers requiring disability assistance.



Fast Track boarding is available to:

- Customers travelling in Club Europe
- Executive Club Gold, Silver and Bronze Members
- oneworld Emerald, Sapphire and Ruby members



Need help?

The Customer Service desks are located above the level where the transfer bus drops you off, just before you enter the main International Departures Lounge.