British Airways Environmental Policy

British Airways is the UK’s largest international airline carrying over 40 million customers a year to more than 70 countries.

British Airways will conduct its business in an environmentally responsible manner and is committed to:

• complying with all environmental legal requirements and other relevant obligations
• preventing pollution or, where this is not possible, reducing impacts to as low as reasonably practicable, and protecting the natural environment
• continually improving our environmental management system and overall environmental performance

All business areas are responsible for managing environmental risks and opportunities and complying with relevant obligations related to activities, product and services for which they are accountable. This includes subsidiaries and third parties that perform work on our behalf.

All colleagues have a responsibility to protect the environment and must follow company procedures and report environmental incidents.

British Airways aims to prevent or minimise the environmental impact of its activities. Our corporate objectives are to:

• improve management of environmental risk
• reduce carbon emissions per passenger
• promote smart economic measures that enable net reduction of aviation emissions
• reduce noise per flight
• minimise waste, reduce disposal to landfill and increase re-use and recycling

These objectives are delivered through the environmental management system. Environmental performance is included in annual sustainability reporting in the International Airlines Group Annual Report and Accounts.

British Airways is seeking certification of the environmental management system through the IATA Environmental Assessment programme (IEnvA). The Stage 1 assessment scope includes:

• Flight Operations
• UK Corporate facilities and functions
• UK Engineering
• Heathrow and Gatwick ground operations

Alex Cruz
British Airways Chairman and CEO
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