

BRITISH AIRWAYS
Global Learning Academy





Our World

When it comes to being Safe and Secure, there should be no compromise. As an airline operator you need to know that your Air Crew are fully trained and able to effectively deal with every possible scenario. That's why we offer some of the most comprehensive EASA approved courses in the world.

We are dedicated to offering you an ideal training solution using state of the art equipment, professional Instructors and great facilities that will meet your company's training requirements.



Pilot Training

Our state of the art training centre offers an array of full flight and fixed base simulators available to lease with one of our professional Instructors or to dry lease with your own instructor. We can offer bespoke training packages to meet your exact requirements and that of your local authority.

Our ground school facility has 28 purpose built training stations offering innovative, integrated computer based training combined with the use of fixed base simulators.



Engineering Training

We are recognised for continually delivering engaging and innovative learning solutions with the unique advantage of being able to offer on-site accessibility to aircraft. With the use of synthetic training devices and simulators we are able to recreate real-life scenarios in support of EASA Part-147 practical training and engine ground run courses.



Cabin Training

Through practical and classroom-based training we can equip your crews with the skills required to deal with a complete range of drills and emergency situations.

We have an extensive range of mock-ups, equipment and classrooms at our training centre and offer these on dry lease or with one of our professional instructors.

Reliability is a crucial enabler in a simulated environment and our continued investment in professional engineering and development skills ensures seamless training.

Our portfolio of simulators can be dry leased for use with your own instructor or wet leased with an instructor provided by BA Flight Training.

We have an experienced Customer Relationship Management Team who are constantly available to discuss your training requirements and develop 'customised packages' that meet your needs.

For Pilot Training enquiries contact us on email: flight.training@ba.com

Type	No. of Simulators	Variants/ Usage	Engines	FSTD Specifications	Qualification Level
A320	4	A319/ A321	CFM-56, IAE V2500	Airbus Standard 1.8, 1.6 and 1.1, EGPWS, TCAS 7.1	JAR FSTD (A) Level D
A350-900	1	Nil	RR Trent XWB	Airbus Standard 1.1.0, Honeywell S4 Class A, EGPWS, ACAS II	CS-FSTD (A) Level D
A380-800	1	Nil	RR Trent 972	Honeywell L2 Standard 1.4, TCAS 7.1	CS-FSTD (A) Level D
B747-400	3	Nil	RR RB211-524, GE CF6	Next Gen FMC, Sperry FCC CAT IIIc A/L, EGPWS, TCAS 7.1, GPS, PDV	JAR FSTD (A) 747-3 DG
B777-200	3	IGW/ER	GE90, RR Trent, PW4000	AIMS options, ECL, EGPWS, TCAS, PWS, PVD	JAR FSTD (A) Level D
B787-9	3	B787-8	RR Trent 1000-A & 1000-C	Honeywell HNP2D, EICAS/EFIS & HUD, ACAS II V7.1	CS-FSTD (A) Level D

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At British Airways all flight training is built around a non-technical culture that is based on leadership and management; teamwork; situational awareness; problem solving and decision-making.

Open Safety Culture

British Airways have been able to use data from thousands of sectors flown daily over a number of years together with the information from events that our pilots volunteer to create learning packages that are tailored to dealing with a complete scenario rather than an isolated issue.

All training is designed to deal with the three factors below that will be present in every event or incident.

Danger Point

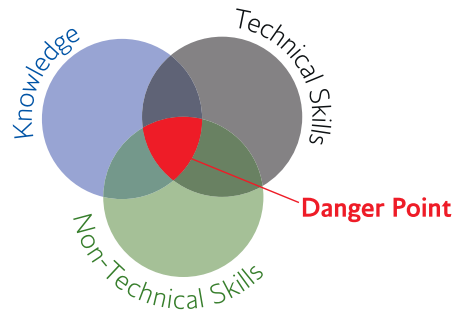
The Danger Point is where all three skills need to be used collectively as crews work together as a team and manage events. Training for a specific isolated incident in the simulator is not enough to create a culture and team based approach to improve safety. Real life events will come with more complex and different scenarios that will require an effective team based approach that stops pilots from becoming too focused on one issue alone. Our training helps crews identify other threats that may arise further down the line so that the whole sector is managed safely and effectively.

Our training combines flight simulator training, classroom sessions, and briefing room exercises to enhance the following skills:

- Leadership and Management
- Teamwork
- Situational Awareness
- Problem Solving
- Decision Making

All of our conversion courses also have this philosophy incorporated into each detail.

Non-Technical Safety Culture Training enquiries contact us on email: flight.training@ba.com



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Our Ground School training can be customised to meet your needs, whether you require type-ratings, conversions from other aircraft types, differences from variants, or refresher courses.

Our experienced team regularly teach other airlines crew from a wide variety of cultural backgrounds and aircraft career paths and are familiar with the latest developments in technology, regulations and procedures.

For Flight Technical Training enquiries contact us on email: flight.training@ba.com

We can offer the following:

Type Courses

Type	Type-Rating / Conversion Course	Refresher Course	Differences
A320 Family	•	•	
A350	•	•	A380
A380	•	•	
B747-400	•	•	
B777	•	•	B787
B787	•	•	B777

Non Type Courses

Familiarisation training is available for all the aircraft types shown above.

Type	Description	Type	Description
A320	Cockpit Systems Trainer	B777*	FMS Desktop Trainer
A320	FMS Desktop Trainer	B777*	Fixed Base / Ground Maintenance Simulator
A320	Fixed Base / Ground Maintenance Simulator	B787	Integrated Procedures Trainer
B747-400	FMS Desktop Trainer		

* EASA Approved Device

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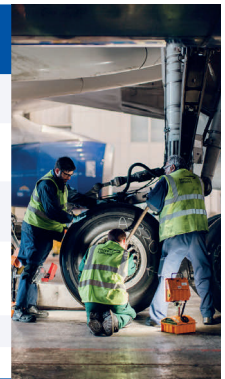
British Airways Engineering is recognised throughout the aviation industry for learning excellence. Learners can attain the highest levels of professional achievement supported by our continuous investment in new technologies and facilities.

We strive to deliver accessible, engaging and innovative learning solutions for our internal workforce and our valued customers, and what sets us apart from other learning institutions is the on-site accessibility to aircraft. With the use of synthetic training devices and simulators we are able to recreate real-life scenarios in support of EASA Part-147 practical training and engine ground running. This means defects can be programmed in to hone fault-finding techniques, ensuring immediate competence in line maintenance and AOG situations.

Our learning professionals come primarily from line maintenance and main base environments as well as the field of higher education. Together they supervise more than 28,000 training days per annum in our flexible classroom facilities that are fully equipped to support the revolution in new aircraft systems and software for the Airbus A380 and the Boeing 787.

Part-147 aircraft type courses

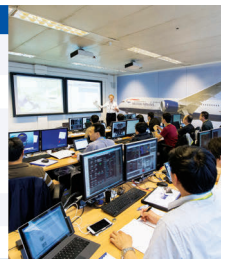
Aircraft type	Engine	B1/B2 Theory and practical	B1/B2 Practical only	A Licence	C Licence
A319/320/321	IAE V2500 and CFM LEAP-1A	•	•	•	•
A380	RR RB211 Trent 900	•	•	•	•
B787-8/9/10	RR RB211 Trent 1000	•	•	•	•
B777-200/300	GE90 and RR RB211 Trent 800	•	•	•	•
B747-400	RR RB211	•	•	•	•
A350	RR Trent XWB	•	•	•	•



The training school is EASA approved to deliver Part-147 engine practical courses for the following: B767-300 (RR RB211); B747-400 (RR RB211); B777-200/300 (GE90 and RR RB211 Trent 800); B787-8/9/10 (RR RB211 Trent 1000); A319/320/321 (IAE V2500); A380 (RR RB211 Trent 900).

Non-type courses

Non type courses	Capability	Non type courses	Capability
General Familiarisation	•	B787 Fibre Optics	•
Engine ground run	•	B787 eLog	•
ETOPS	•	B787 SRM Familiarisation and Damage Assessment	•
EWIS	•	A380 SRM	•
Initial Human Factors	•	A320 SRM	•
Fuel Tank Entry	•	Composite repair	•



A preferential service for all customers

Operators and maintenance organisations can confidently send their engineers and technicians to the British Airways Learning Academy. State-of-the-art equipment, new diagnostic techniques and industry best-practice will deliver safe, competent and assured individuals who can cope effectively with new technologies and complex standards.

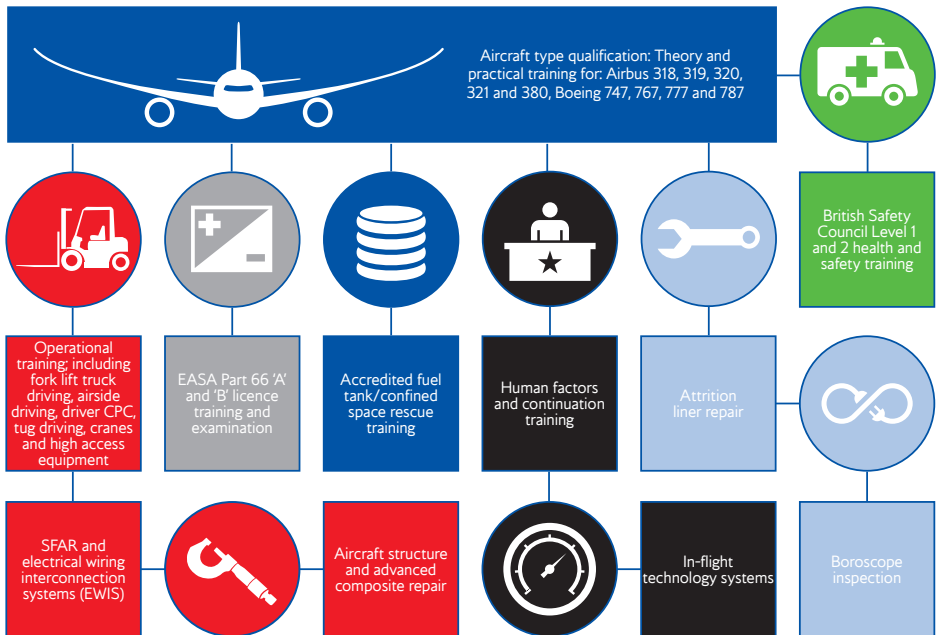
Bespoke programmes are created for larger airlines integrating new Airbus and Boeing aircraft, smaller operators can integrate their people within on-going programmes that are designed to ensure British Airways personnel have the right skills for the job. This is a cost-effective option and many students benefit from diversity within the classroom environment.

Those airlines running legacy aircraft know that our teams are fully conversant with most current in-service commercial types and can pass on years of knowledge and experience to maximise operational productivity.

Our aim is to inspire individual ownership of personal skills development. Helping individuals to achieve business success adds value and expertise to your workforce and increases job satisfaction.

For Engineering Training enquiries contact us on email: flight.training@ba.com

Our services include:



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Cabin Simulators, Door Trainers and Evacuation Slides

Product	A320 family	A350	A380	B747	B757	B767	B777	B787
Cabin Simulator					•		•	
Door Training Device	•	•	•	•		•	•	•
Evacuation Slide	•			•				

** A380/B767 /B777 and B787 Evacuation Slide Training can use the B747 Evacuation Slide

** B737/B757 Evacuation Slide Training can use the A320 Evacuation Slide

Courses (which can be developed to your specification)

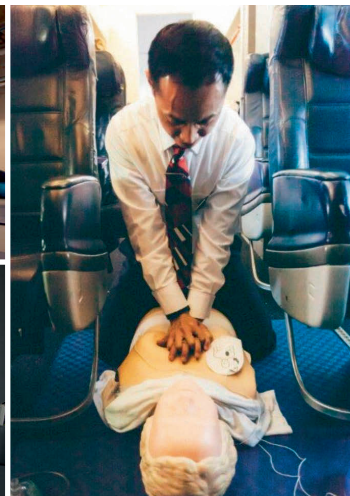
- Essential Instructor Training
- Recurrent Training
- Senior Cabin Crew Members Training
- Aviation Medical Training
- Conversions to Type
- Customer Service Training

In addition to the above listed courses we also offer:

- Door Training
- Emergency Evacuation Slide Descent Training
- Ditching Drills
- Fire and Smoke Training
- Instructor Training
- Survival Training
- Dangerous Goods Training
- Pilot Incapacitation Training
- Conflict Management

For Cabin Training enquiries contact us on email: sep.sales@ba.com

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Your Flight Training starts from the moment that you arrive.

As a customer focused organisation, our aim is to provide you with the best possible customer experience during your time here with us.

Should you have any questions or queries regarding any of our products or services, then please do not hesitate to contact our Customer Services Team.

Please email: flight.training@ba.com or phone **+44 (0) 208 562 7723**

Security Passes

On day one of your training, upon arrival at Vanguard House, our Pass Issue Unit will provide you with your ID passes before your host collects you.

Hotel Accommodation

We can offer preferential rates for our customers at a selection of Heathrow's leading hotels.

Our Customer Services Team will be happy to provide you with details and rates and make any bookings for you.

Catering Facilities

We have both a restaurant and a café on-site, both of which are available for your use during your training, seven days a week. Refreshments and snacks are also available from our vending areas 24 hours a day.

WiFi

Complimentary WiFi is available on-site, the password can be obtained from our Customer Services Team.

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BA Global Learning Academy is located at one of the worlds biggest international airports, London Heathrow. This provides the most convenient position possible for your crews.

There is an extensive range of hotels in the immediate area (contact our Customer Services Team for more information) and London's West End is accessible by the M4 motorway, London Underground network or the Heathrow Express.

Getting Here

Our location address is:
 British Airways Global Learning Academy,
 Technical Block C (TBC), Vanguard Way,
 Off Eastchurch Road, Hatton Cross,
 Hounslow, Middlesex. TW6 2FH

GPS: N 51 28' 21" W 0 25' 33"



Arriving by Car

Car parking is available on site.

- From Hatton Cross drive up Eastchurch Road
- At the top of Eastchurch Road, take the third exit at the roundabout, turning into Vanguard Way.
- Take the first right off Vanguard Way (do not approach the main E11 Security Gates)
- Vanguard House will be on your right.



Arriving by Public Transport

Directions from Hatton Cross Underground Station.



On foot from Hatton Cross

Go over the foot bridge and cross Envoy Avenue, turn left and take first right onto Eastchurch Road, which will lead you to Vanguard House (approx. 15 minutes' walk).



BA1/BA5 Courtesy Bus

Take the BA1 Mon-Fri or the BA5 at weekends and Bank Holidays, from Hatton Cross (Bus Stop B) to Vanguard House.

Buses run every 30 minutes (approx. 6 minutes journey).

